Metropolitan Housing, CCTV review – A Case Study

Metropolitan is one of the UK's leading providers of affordable housing and care and support services.

Metropolitan own and manage a large portfolio of nearly 38,000 homes, providing services to more than 71,000 customers across London, the East Midlands and the East of England. They have an ambitious development pipeline and are on track to deliver new homes at a rate of 1,000 a year.

Metropolitan deliver care and support to customers with a wide range of needs, specialising in services for older people and for people with mental health issues and learning disabilities. They also deliver a wide range of shorter term services which provide customers with intensive support.

CCTV is used across Metropolitan's estate to enhance security for residents. However, as the estate had developed rapidly through both natural growth and acquisition there was no clear understanding of what systems they had and what condition they were in.

Instrom was appointed to carry out an audit of CCTV systems and produce a "full and comprehensive report including but not limited to, the identification of all existing CCTV assets, collation of a full and accurate asset register (including existing contracts and SLA's), recommendations for future investment requirements in the assets, evaluation of current compliance with statutory, regulations and current best practice."

The audit required Instrom to visit more than 160 properties to evaluate what CCTV assets were installed, their condition and performance. Once the audits were complete a detailed report was presented which gave a clear picture of what assets were installed, their condition and performance. The report also provided a prioritised investment plan and allowed Metropolitan to ensure they were fully compliant with all relevant regulations.

For more information on how Instrom can help with your security needs, please contact us.

T: 01908 210288
E: enquiries@instrom.com